Welcome to Care@Work

Get the care you need—wherever you are

Register Before You Need It!
Eligible faculty, staff and postdoctoral fellows must pre-register by signing and submitting a waiver (https://hr.harvard.edu/files/humanresources/files/care.com_waiver.pdf). You must submit this paper document by faxing (617-495-4124) or emailing (worklife@harvard.edu) to the University’s Office of Work/Life. Staff and faculty need only register once and do not need to register again at any subsequent time.

Life is unpredictable, and sometimes, we could all use a little extra help. Care@Work gives you access to:

- Local caregivers for one-time or ongoing care needs
- Profiles, reviews and background check options
- Payroll management
- Expert advice on finding and managing care

Take Care@Work with you
Our easy-to-use app lets you tap into our national network of caregivers 24/7.

You must register and sign a waiver first in order to activate and use your benefit. Once you have registered, go to hu.care.com or call 855.781.1303.
For children and adults: 20 days
Benefit is per year, July 1 — June 30
Rates: $16.00/hr. co-pay by credit card for in-home childcare and adult care; $35.00 per child per day at child care centers

FIND, BOOK & PAY CAREGIVERS
Manage every step of the hiring process through Care.com.
• Post jobs detailing what your family needs
• Set up interviews and access background check options
• Hire and pay through our new scheduling system

REQUEST BACKUP CARE
Sick kids? Mom and Dad need help in a pinch? You’re covered.
• Request last-minute child or adult/senior care
• Access prescreened, qualified caregivers
• Set up in-home help, transportation and more

TALK TO CARE ADVISORS
Our advisors can help you set up senior or adult care tailored to your family’s needs.
• Assistance with adult and senior care challenges
• Written plans and ongoing follow up
• Customized and vetted options for care

OTHER AVAILABLE BENEFITS
Set Up & Manage Payroll
From payday to tax time, Care.com® HomePay℠ can handle every aspect of paying for care, including:
• Automatic payments and tax deductions
• Year-end tax preparation

Your Harvard Backup Care Benefits