

# Landing page

- COVID-19 Resource Center provides direct link to landing page after member login
- After login, quick link is shown on homepage on the right hand side

The screenshot shows the Express Scripts member dashboard. At the top, there is a navigation bar with the Express Scripts logo and the text 'EXPRESS SCRIPTS'. On the right side of the navigation bar is a shopping cart icon. Below the navigation bar, there are three main sections on the left: 'Available Refills' with a count of 4, 'Active Orders', and 'Make a Payment' with a balance of \$0.00. On the right side, there is a welcome message: 'Welcome to your Express Scripts dashboard'. Below this, there is a section for pharmacy experience improvements and a section for home delivery. At the bottom right, there is a 'Quick links' section with four links: 'Order At-home COVID-19 Tests', 'Benefit Notifications', 'Price a Medication', and 'Contact us'. A blue arrow points from the 'Make a Payment' section to the 'Quick links' section.

# Order form

- Drop down section allows eligible members to order COVID-19 OTC test kits
- Member information including shipping address and email address auto populate
- If member shipping address is not on file, member will be prompted to add their address
- Member must acknowledge attestation before submitting order
- Frequently asked questions are available below the form

The screenshot displays the Express Scripts website interface for ordering at-home COVID-19 tests. At the top, a blue navigation bar contains the Express Scripts logo and links for Home, Prescriptions, Benefits, Account, Help, and Log Out. Below the navigation bar is a circular icon of a test kit. The main heading reads "At-home COVID-19 tests delivered by Express Scripts® Pharmacy". A paragraph explains that the benefit plan covers up to 8 tests every 30 days, with a \$0 copay for covered tests. A section titled "How can I order at-home tests for delivery?" lists three bullet points: filling out the order form, the company will handle shipping, and delivery takes 4-6 weeks. Below this is the "Order Form" section, which includes a dropdown menu for the member (Chris Bell (1974)), a shipping address (1 Express Way, Saint Louis, MO 63121-1824), an email address (chrisbell987@gmail.com), and an optional phone number field. A checkbox with a checkmark indicates the member's acknowledgment of the terms of use. Two buttons, "Submit Order" and "Cancel", are positioned below the form. A "Frequently Asked Questions" section follows, with four expandable questions: "Am I covered for at-home COVID-19 tests?", "How long will it take to receive my at-home COVID-19 tests?", "What kind of at-home COVID-19 tests will you send?", and "How do I use my at-home COVID-19 test?". The footer contains a site map, terms of use, privacy policy, and various language options.

EXPRESS SCRIPTS®

Home Prescriptions Benefits Account Help Log Out

At-home COVID-19 tests delivered by Express Scripts® Pharmacy

Your benefit plan may cover up to 8 at-home COVID-19 tests every 30 days, per member. This means you'll pay a \$0 copay for covered tests. You can use your benefit to get your tests at a participating retail pharmacy or order for home delivery.

How can I order at-home tests for delivery?

- Fill out the order form to order your tests.
- We'll work on your order and will let you know when it ships.
- It may take up to 4-6 weeks to receive your order. If you need an at-home test now, please check with a local participating retail pharmacy to get your tests at a \$0 copay.

Order Form

Who are you ordering at-home tests for?

Chris Bell (1974)

Shipping address

1 Express Way  
Saint Louis, MO 63121-1824  
(314) 225-2645  
[Change address in Accounts](#)

Email address

chrisbell987@gmail.com

Phone number (Optional)

I acknowledge that these at-home tests are being requested for personal use, or for the use of a covered plan member, and not requested for employment purposes. This test will not be reimbursed by another source nor will it be placed for resale.

Submit Order Cancel

Frequently Asked Questions

- > Am I covered for at-home COVID-19 tests?
- > How long will it take to receive my at-home COVID-19 tests?
- > What kind of at-home COVID-19 tests will you send?
- > How do I use my at-home COVID-19 test?

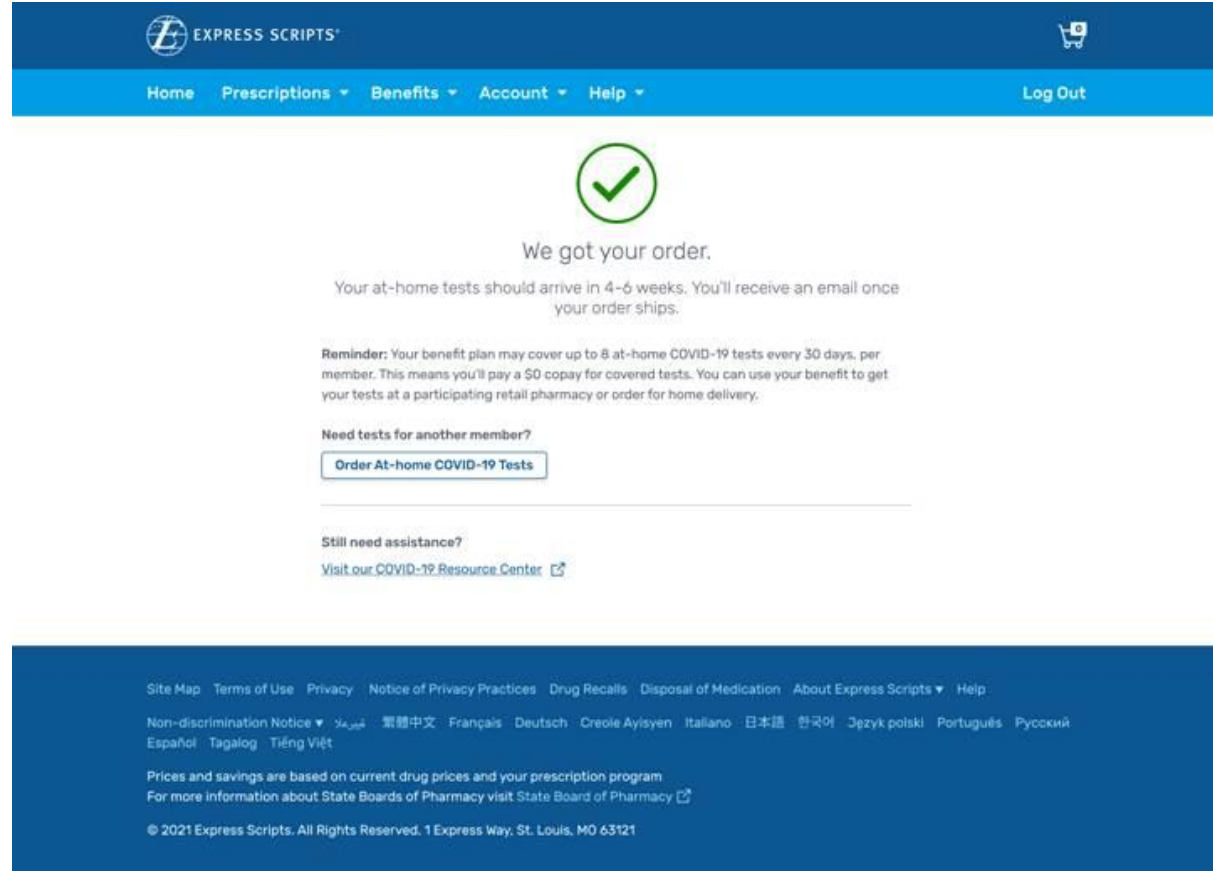
Site Map Terms of Use Privacy Notice of Privacy Practices Drug Recalls Disposal of Medication About Express Scripts Help

Non-discrimination Notice العربية 繁體中文 Français Deutsch Creole Aisyen Italiano 日本語 한국어 Język polski Português Pycckий Español Tagalog Tiếng Việt

Prices and savings are based on current drug prices and your prescription program

# Confirmation page

- After order is submitted, the confirmation page is shown
- This page also allows for a quick link to order COVID-19 OTC test kits for another member



The screenshot shows the Express Scripts website's confirmation page. At the top, there is a blue navigation bar with the Express Scripts logo and the text "EXPRESS SCRIPTS". To the right of the logo are links for "Home", "Prescriptions", "Benefits", "Account", and "Help". Further right is a shopping cart icon and a "Log Out" link. The main content area features a large green checkmark icon in a circle, followed by the text "We got your order." Below this, a message states: "Your at-home tests should arrive in 4-6 weeks. You'll receive an email once your order ships." A "Reminder" section follows, explaining that the member's benefit plan may cover up to 8 at-home COVID-19 tests every 30 days, with a \$0 copay for covered tests. A link is provided to order tests for another member, labeled "Order At-home COVID-19 Tests". At the bottom of the main content area, there is a link for "Still need assistance?" that directs to the "Visit our COVID-19 Resource Center". The footer contains a list of links for "Site Map", "Terms of Use", "Privacy", "Notice of Privacy Practices", "Drug Recalls", "Disposal of Medication", and "About Express Scripts". It also lists various languages: "Non-discrimination Notice", "Español", "Tagalog", "Tiếng Việt", "Français", "Deutsch", "Creole Aylsien", "Italiano", "日本語", "한국어", "Język polski", "Português", and "Русский". A disclaimer states: "Prices and savings are based on current drug prices and your prescription program. For more information about State Boards of Pharmacy visit State Board of Pharmacy". The footer concludes with the copyright notice: "© 2021 Express Scripts. All Rights Reserved. 1 Express Way, St. Louis, MO 63121".