

Member Guides

Registering with Express Scripts

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Price a Medication using express-scripts.com



Registering with Express Scripts

Online access to savings and convenience

Manage your medicines anywhere, any time with express-scripts.com and the Express Scripts™ mobile app

Register now so you can experience:

- More savings.
 - Compare prices of medicines at multiple pharmacies. Get free standard shipping¹ from the Express Scripts Pharmacysm.
- More convenience.

Get up to 90-day supplies of your long-term medicine sent to your home. Order refills, check order status, and track shipments. Print forms and ID cards, if needed.

More confidence.

Talk with a pharmacist from the privacy of your home any time, from anywhere. Find the latest information on your medicine, including possible side effects and interactions.

- More flexibility.
 - Download the Express Scripts mobile app to manage your medicines, find nearby pharmacies and get directions, and use your virtual ID card while on the go.

Get Started Today!

Registering is safe and simple. Your information is secure and confidential. Please have your member ID number or SSN available.

- Go to <u>express-scripts.com</u>, select Register or download the <u>Express Scripts</u>
 mobile app for free from your mobile device's app store and select <u>Register</u>
- Complete the information requested, including personal information and member ID number or Social Security Number (SSN), create your username and password, along with security information in case you ever forget your password
- Click Register now and you're registered
- To set preferences², select Communication Preferences from the menu under Account, scroll to Communication and Viewing Preferences. Click Edit preferences. Preferences can only be selected via the member website.

Members who have **touch ID authentication** on their mobile devices can enable it to log in to their Express Scripts account on the mobile app, if desired.

- ¹ Standard shipping costs are included as part of your prescription plan benefit.
- 2 Preferences include the option to share your prescription information with other adult members of your household (aged 18+) covered under your prescription drug plan.
 - All covered adults (aged 18+) in the household need to register separately.
 - When you grant permission to share your prescription information with other registered household members, they can view your information, place orders on your behalf and more.

The Express Scripts mobile app is available for iPhone®, iPad®, and Android™ mobile devices.









Print and Virtual Member ID Cards

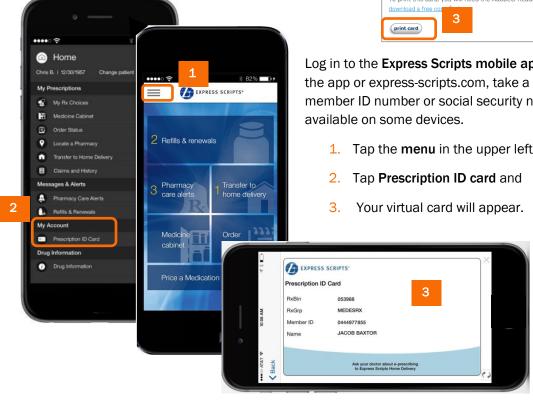
You can print your member ID card from express-scripts.com or view your virtual member ID card on your smartphone using the Express Scripts mobile app

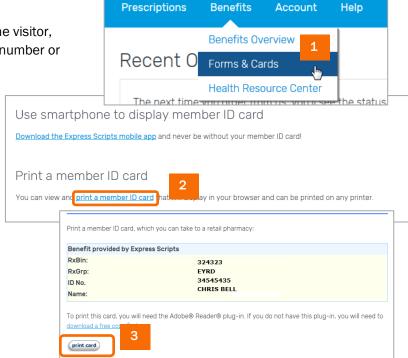
Print your member ID card

Log in to express-scripts.com. If you are a first-time visitor, take a moment to register using your member ID number or social security number (SSN).

- 1. From the home page, select Forms & Cards from the menu under Benefits
- 2. Scroll to 'Print a member ID card' and click 'print a member ID card'
- 3. An image of your **member ID card** will appear. Click 'print card' and follow your printer's prompts, if needed.

View your virtual member ID card





Log in to the Express Scripts mobile app1. If you have never registered via the app or express-scripts.com, take a moment to register using your member ID number or social security number (SSN). Touch ID login is

1. Tap the **menu** in the upper left-hand corner.

¹ The app is compatible with most iPhone®, iPad®, and Android® mobile devices. Search for "Express Scripts" in your app store and download the app for free.



Find a Pharmacy

Find an in-network pharmacy at express-scripts.com or on the go using the Express Scripts mobile app.

From express-scripts.com:

Select "Find a Pharmacy" from the menu under Prescriptions.

Enter the **ZIP code or City/State** where you wish to find a pharmacy. Click "**Locate Pharmacy**."

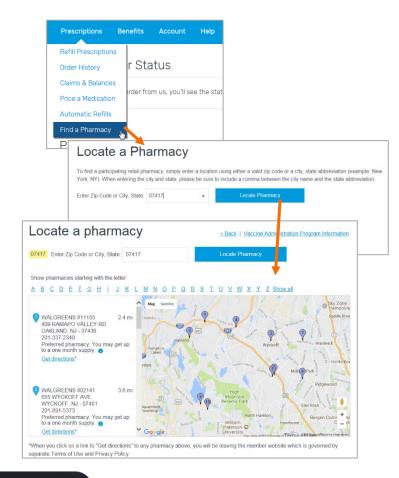
The search results provide a map and list showing nearby pharmacies with address and contact information. You can also "Get directions." Click a letter to find pharmacies alphabetically.

From the Express Scripts mobile app:

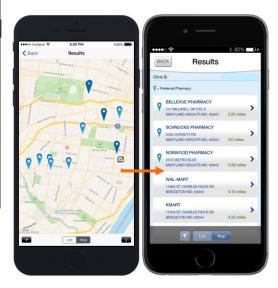
Select "Locate a Pharmacy" from the main menu. Enter the ZIP code, City/State, or "Current location."

The search results provide a map showing nearby pharmacies. In-network pharmacies are indicated with a star.

Click on the marker to see the pharmacy name, and click the arrow to view more information. You can also click to call the pharmacy or to get directions from your current location.







Note: The screenshots are a representation of search results and may not be specific to your benefit plan.



Getting Started with Home Delivery from the Express Scripts PharmacySM

Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts[™] mobile app¹, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your Rx claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more

To access the member website ...

Log in to **express-scripts.com** (Register if it is your first visit. Just have your member ID or SSN handy.)

If you have a NEW prescription ...

Get started by contacting your doctor to request a 90-day prescription that he or she can ePrescribe directly to Express Scripts

Or print a form by selecting "Forms" or "Forms & Cards" from the menu under "Benefits," print a mail order form and follow the mailing instructions.

Or call us and we'll contact your doctor for you.

Please allow 10 to 14 days for your first prescription order to be shipped.

If you already have a prescription ...

Omeprazole dr 10 mg

10 mg, generic View details Rx #- 123

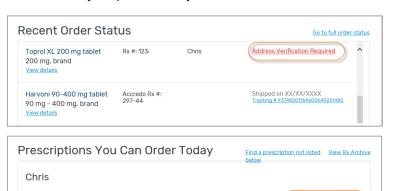
90-day supply

2 refills remaining

Check Order Status online or using our app to view details and track shipping.

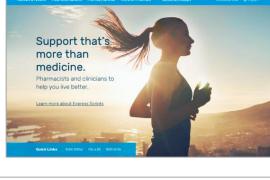
Transfer retail prescriptions to home delivery. Just click *Add to Cart* for eligible prescriptions and check out. We'll contact your provider on your behalf and take care of the rest. Check *Order Status* to track your order.

Prescription in cart



Refill past due

You may be running low on this medication



EXPRESS SCRIPTS



Refill and Renew Prescriptions for yourself and your family while online or while using our app. Just click Add to Cart for eligible prescriptions and check out. We'll contact your provider on your behalf, if renewals are included, and take care of the rest.



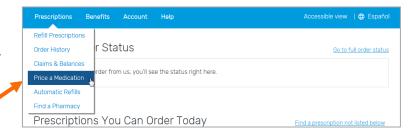
Price a Medication using express-scripts.com

Whether you pick up your prescriptions at a pharmacy or have them delivered, you can compare prices for all your brand name, generic, formulary¹ and non-formulary medicines online at express-scripts.com. You can quickly and easily price a medication before filling a prescription. Having this information will help you find the best value.

Pricing a medication is easy!

Log in at <u>express-scripts.com</u> using your user name and password. First-time visitors need to take a moment to register – have your member ID number or social security number (SSN) handy.

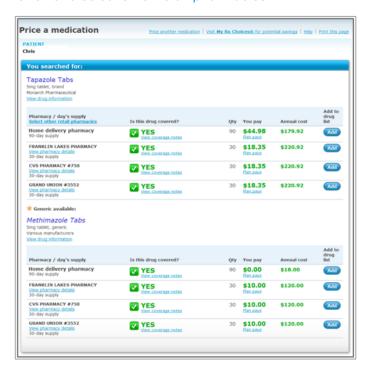
Once logged in, select **Price a Medication** from the menu under **Prescriptions**.



On the next screens you will be asked to enter the name of the drug you want to price, the strength, and the dosage. (For example: Tapazole®, 5 mg, taken once per day.)

Based on this information, the system will generate pricing information for home delivery and retail, and for the brandname and generic drug, if available. It also indicates whether this drug is covered in your plan. You can use this to compare the costs and then "Add" a drug to the list to track your out-of-pocket expenses, depending on your plan.

You can also view drug information and select other retail pharmacies.



Sample search results for Tapazole Tabs showing Tapazole costs and comparisons with generic or alternative drugs, and associated costs from the retail pharmacies selected and the Express Scripts PharmacySM.

¹ A formulary is a list of medicines that's covered by your drug plan or your insurance plan. It's also called a drug list.