

## **Key Things to Know about the PillarRx Copay Assistance Program**

### **Specialty Medications**

Specialty medications are high-cost prescription medications used to treat complex or chronic conditions. These medications often require special handling and administration and are carefully supervised by health care providers.

### **Manufacturer Copay Assistance**

Manufacturer copay assistance is often made available by the drug's manufacturer to provide financial support to patients by covering most or all the patient out-of-pocket costs associated with the high-cost specialty medication.

### **PillarRx Copay Assistance Program**

PillarRx is a consulting firm that works directly with your health plan and pharmacy to coordinate financial support from prescription drug manufacturers. PillarRx Care Team Coordinators are pharmacy technicians who are highly trained on specialty medications and pharmacy processing practices. The Copay Assistance program helps take the burden off the patient, their family and/or caregivers by navigating the specialty medication process and negotiating and securing available manufacturer discounts.

### **Specialty Medication Claims Process**

Most or all of your out-of-pocket expenses will be paid for by the drug manufacturer. If you are responsible for any remaining out-of-pocket costs, those can be applied to your health plan out-of-pocket limit or deductible. You can submit documentation directly to PillarRx so that we can facilitate the claims process with your health plan to ensure your out-of-pocket expenses are applied correctly.

### **If You Don't Enroll**

Please note that if your medication is included in the program and you don't enroll, you will likely have significantly higher out-of-pocket costs for these medications.

### ***Call PillarRx Anytime***

*You'll receive a call from a PillarRx Care Team Coordinator to start the process. If you do not receive a call or if you have any questions about the program, you can call them directly at **636-614-3126**.*