

Who to Contact: The Harvard University Retirement Center and Your Investment Vendors

For general questions, please contact the Harvard University Retirement Center by calling 1-800-527-1398 weekdays from 8 a.m. to 5 p.m. For specific questions about your investments, please contact the vendors listed below:

	Vanguard	Fidelity	TIAA-CREF
Main telephone	800-523-1188	800-343-0860	800-527-1398
Schedule an appointment* (to meet in person or over the phone)	800-662-0106 x14500 www.meetvanguard.com		800-732-8353 Mon – Fri 8 a.m. – 8p.m. Or 617-441-1300 Mon - Fri 8a.m. – 5p.m. Make appointments online here: www.tiaa.org/schedulenow
Establish online account, check investment allocations and balances	www.vanguard.com	www.fidelity.com/atwork	www.tiaa.org
International Callers	Call collect 610-669-1000	http://www.att.com/traveler Use the drop down menu to pick the country from which you are calling, “Choose Destination” and click Go or call 800-331-1140 for a list of country codes. Then dial 800-343-0860.	http://www.att.com/traveler Use the drop down menu to pick the country from which you are calling, “Choose Destination” and click Go or call 800-331-1140 for a list of country codes. Then dial 800-527-1398.

For ongoing education and outreach such as on-campus and online seminars regarding the University Retirement Programs, your employee funded retirement savings through TDA and 457(b) and Social Security go to:

http://harvie.harvard.edu/Compensation_Benefits/Retirement_Benefits/Retirement_Education_Planning_Resources

*Employees who live outside of Massachusetts may need to speak to a plan representative who is licensed in their state