Information Technology Job Function

IT Infrastructure Professional V
Grade: 59
Job Code: I0959P
Job Family: Infrastructure
Job Family Matrix: Infrastructure Matrix

Summary
Lead comprehensive architecture and implementation of infrastructure systems for highly complex projects; typically work as part of a team to deliver complex business solutions. Role may focus on one or more technical areas. Function as a subject matter expert to execute strategy. May manage a number of projects simultaneously.

Core Duties
• Participate fully in the build, configuration and documentation of IT infrastructure
• Execute technical direction ensuring stability, reliability and integration
• Lead research and design of robust and secure IT solutions
• Participate in long term strategic planning
• Establish and maintain internal/external stakeholder relationships
• Contribute to establishing guidelines and standards
• Abide by and follow the Harvard University IT technical standards, policies and Code of Conduct

Basic Qualifications
• Minimum of seven years’ post-secondary education and/or relevant work experience

Additional Qualifications and Skills
• Knowledge of IT infrastructure systems within an enterprise environment
• Highly specialized knowledge of a specific technology
• Demonstrated team performance skills, service mindset approach, and the ability to act as a trusted advisor

Certificates and Licenses
• Completion of Harvard IT Academy specified foundational courses (or external equivalent) preferred

Physical Requirements

Working Conditions
• Occasionally required to work outside of normal business hours, and may be called during off hours