

## Information Technology Job Function

# IT User Experience Professional VI

Grade: 60

Job Code: I1660P

Job Family: Applications

Job Family Matrix: [IT Applications Matrix](#)

### Summary

Create functional UX systems and solve unique problems that have broad impact. Promote and maintain the awareness and adoption of UX.

### Core Duties

- Design and direct short- and long-term UX strategy to ensure that university needs are effectively fulfilled
- Set goals and return of investment criteria to justify the benefits of UX
- Gain resources to carry out solutions
- Establish and ensure the awareness and adoption of UX across the university
- Represent the university internally and externally
- Function as a subject matter expert and/or project lead
- Abide by and follow the Harvard University IT technical standards, policies and Code of Conduct

### Basic Qualifications

- Minimum of 7 years' post-secondary education or relevant work experience

### Additional Qualifications and Skills

- Minimum three years' demonstrated highly specialized knowledge of a specific technology
- Knowledge of information technology applications, processes, software and equipment
- Demonstrated team performance skills, service mindset approach, and the ability to act as a trusted advisor

### Certificates and Licenses

- Completion of Harvard IT Academy specified foundational courses (or external equivalent) preferred

### Physical Requirements

### Working Conditions

- Work is performed in an office setting