



## DZCONNEX MSP AT HARVARD

### What Benefits Can I Expect From This Program?

- A dedicated team (PMO) to manage all MSP & supplier activities
- A streamlined process for requesting qualified candidates
- Insight into supplier performance metrics
- A strategic partner who will build efficiencies into the program
- Additional measures to ensure quality and speed (time to fill)
- Increased visibility into workforce utilization and spend
- Consolidated invoicing
- Access to wage and market data
- Increased compliance
- Supplier rate compliance and alignment
- Decision support for risk management mitigation

### What Benefits Can My Suppliers Expect?

- Access to a Vendor Management System (Fieldglass) which will allow suppliers to easily manage requisition activity and contractor assignments
- Streamlined billing process which will allow for faster payment cycle
- Opportunity to expand services with other DZX customers
- Visibility into improvement opportunities and overall performance
- Regular interaction and feedback on requisition status from the DZX team
- Participation in supplier forums that provide valuable information on the program and on key Harvard initiatives
- Survey opportunities and direct connectivity with DZX leadership to create program efficiencies.

### Who is DZX?

DZX is a managed service provider (MSP). An MSP is responsible for managing all aspects of an organization's contingent workforce program.

### Your Dedicated Team...

- DZX will provide a dedicated Program Management Office (PMO) team to support all MSP activity.
- The PMO is the main point of contact for the managers and suppliers for support, questions and general management of the process and worker flow.
- You can reach the DZX Harvard PMO by emailing: [Harvard@dzconnex.com](mailto:Harvard@dzconnex.com)

