

Information Technology Job Function

IT Infrastructure Professional V

Grade: 59

Job Code: I0959P

Job Family: Infrastructure

Job Family Matrix: [Infrastructure Matrix](#)

Summary

Lead comprehensive architecture and implementation of infrastructure systems for highly complex projects; typically work as part of a team to deliver complex business solutions. Role may focus on one or more technical areas. Function as a subject matter expert to execute strategy. May manage a number of projects simultaneously.

Core Duties

- Participate fully in the build, configuration and documentation of IT infrastructure
- Execute technical direction ensuring stability, reliability and integration
- Lead research and design of robust and secure IT solutions
- Participate in long term strategic planning
- Establish and maintain internal/external stakeholder relationships
- Contribute to establishing guidelines and standards
- Abide by and follow the Harvard University IT technical standards, policies and Code of Conduct

Basic Qualifications

- Minimum of seven years' post-secondary education and/or relevant work experience

Additional Qualifications and Skills

- Knowledge of IT infrastructure systems within an enterprise environment
- Highly specialized knowledge of a specific technology
- Demonstrated team performance skills, service mindset approach, and the ability to act as a trusted advisor

Certificates and Licenses

- Completion of Harvard IT Academy specified foundational courses (or external equivalent) preferred

Physical Requirements

Working Conditions

- Occasionally required to work outside of normal business hours, and may be called during off hours