

Information Technology Job Function

IT RC Facilitation Professional VI

Grade: 60

Job Code: I1160P

Job Family: IT Research Computing

Job Family Matrix: [IT Research Computing](#)

Summary

Make strategic decisions regarding the facilitation and education investments to keep up with the pace of complex research problems. Provide expertise and cross-organizational guidance within a team of researchers and RC professionals in the best use of a broad set of state-of-the-art RC systems, tools, and software to take research to the next level. Partner with researchers to co-create and co-learn research activities and relevant advanced computing and data capabilities both locally and nationally. Lead multiple projects simultaneously.

Typical Core Duties

- Lead the facilitation and education efforts for researchers in the broad use of large-scale computing and data services
- Provide in-depth consultation with researchers through regular engagements
- Develop enhancements to workflows by having a deep understanding of current technology, software and tools
- Lead cross-functional technical teams and projects alongside research programs
- Provide regular communications to researchers and technology providers local and external
- Contribute best practices documentation, present at conferences, or publish in peer reviewed journals
- Lead trainings on specific areas of technology, software or tools
- Abide by and follow the Harvard University IT technical standards, policies and Code of Conduct

Basic Qualifications

- Minimum of eleven years' post-secondary education or relevant work experience

Additional Qualifications and Skills

Certificates and Licenses

- Completion of Harvard IT Academy specified foundational courses (or external equivalent) preferred

Physical Requirements

Working Conditions

- Occasionally required to work outside of normal business hours, and may be contacted during off hours