

## Finance Job Function

### Student Financial Services Mgt IV

Grade: 58

Job Code: F1658M

Job Family: Student Financial Services

Job Family Matrix: [Student Financial Services \(Finance\) Matrix](#)

#### Summary

Manage all student financial information for Student Information Systems (SIS).

#### Core Duties

- Responsible for effective staff management, including hiring and orientation, training and development, workflow and performance management, and the promotion of an inclusive and innovative work environment
- Provide direction and guidance to staff and customers in such areas as: loans, customer service, financial systems, and collections
- Analyze metrics and identify opportunities to streamline processes; develop and implement action plans for improved procedures
- Collaborate on the development of new SIS procedures within school/unit that support university-wide policies and initiatives
- May be responsible for electronic billing and federally mandated tax reporting
- Select and manage ongoing relationships with external vendors to ensure the organization receives satisfactory standards of service
- Participate in planning for systems and policies including such activities as new system implementations and effective operationalization of new University/school policies
- Ensure financial compliance with University policies and procedures and applicable legal rules and regulations with focus on those pertaining to student financial services

#### Basic Qualifications

- Bachelor's degree or equivalent work experience required
- Minimum of 7 years' relevant work experience
- Supervisory Experience

#### Additional Qualifications and Skills

- Knowledge of Microsoft Office Suite, advanced excel skills
- Knowledge of advanced financial principles
- Knowledge of SIS
- Demonstrated experience with Financial systems and data query tool

#### Certificates and Licenses

#### Physical Requirements

#### Working Conditions

- Work is performed in an office setting